FAE for Flash Products

Scope of Work:

- This position will be responsible for providing technical support on flash products including eMMC, SSD and SD/uSD cards for customers.
- This position will work closely with customer application engineers and collaborate with internal sales and product marketing teams to resolve product application related issues.

Job Duties and Responsibilities:

- Competent to work independently with cross functional departments. (PM, SW, PE, QA, Sales).
- Responsible for technical relationship with the customer, customer engineering requirement follow-up, design-in support and failure analysis.
- Responsible for technical documentation (Datasheet and product spec management), as well as customer specific requests related to design-in and user guides.

Minimum Requirements/Qualifications:

- Bachelor's or Master's degree in electronics, semiconductor or computer engineering.
- Minimum of 3 years field engineering support experience in the semiconductor industry or development of Flash memory products (NAND preferred, Nor and DRAM as a plus).
- Proficient verbal, written and presentation skills in English and Mandarin.
- Strong ability to organize and lead technical discussion and writing note/summary.

Location: Taiwan Office

Send your resumé or CV to im-global-hr@intelligentmemory.com.